



UNC

SCHOOL OF  
MEDICINE

# Student Health Action Coalition

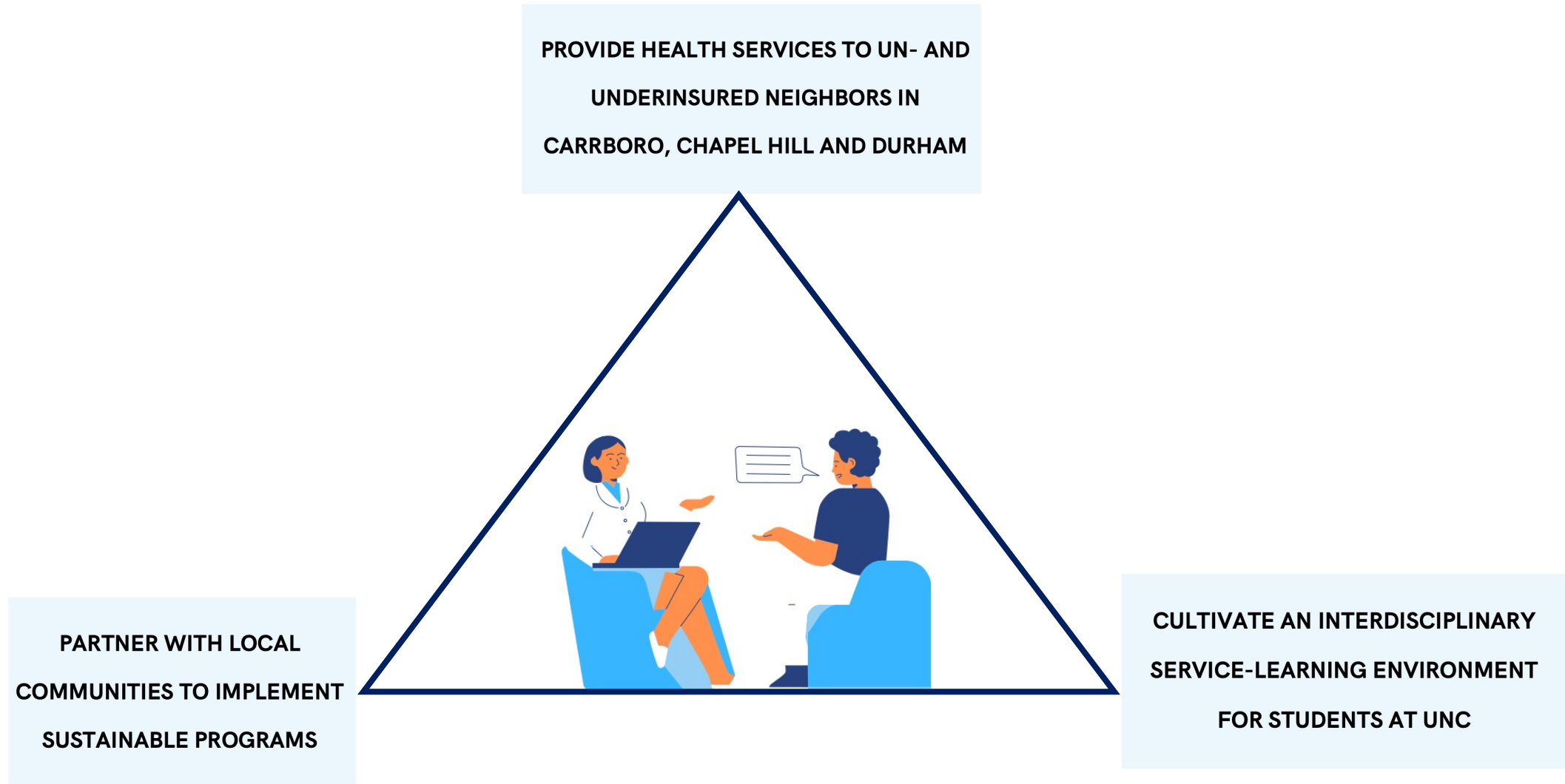
*Comprehensive health care and social needs  
support, completely free of cost*



- **Background**
- **Who We Are Today**
- **Quality Management**
- **Reaching Patients**
- **Looking Ahead**



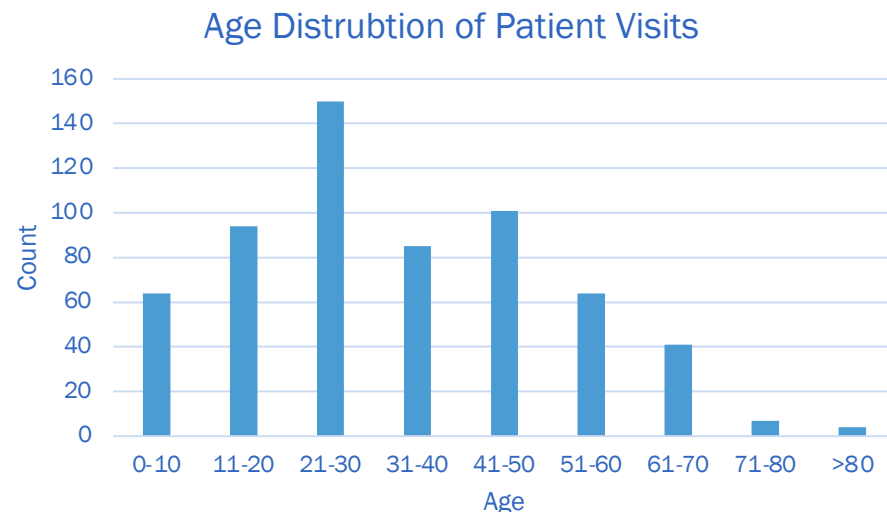
# What is SHAC?



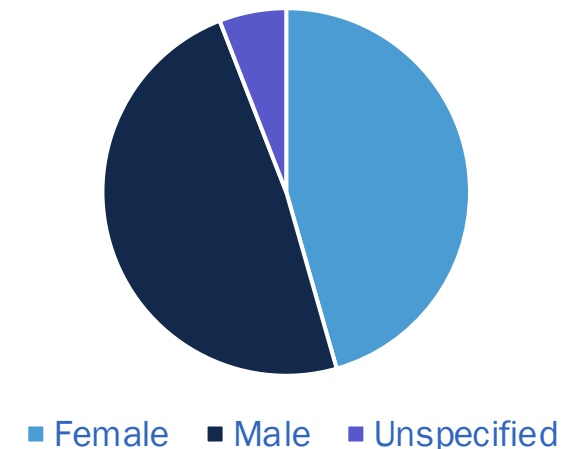
# SHAC Medical Clinic – By the Numbers 2021



- 610 visits in 2021 so far
- Serving predominantly Latinx patients
- Ramped back up to pre-pandemic numbers
  - Jan '21 - 4 patients / night
  - August '21 - 12 patients/ night



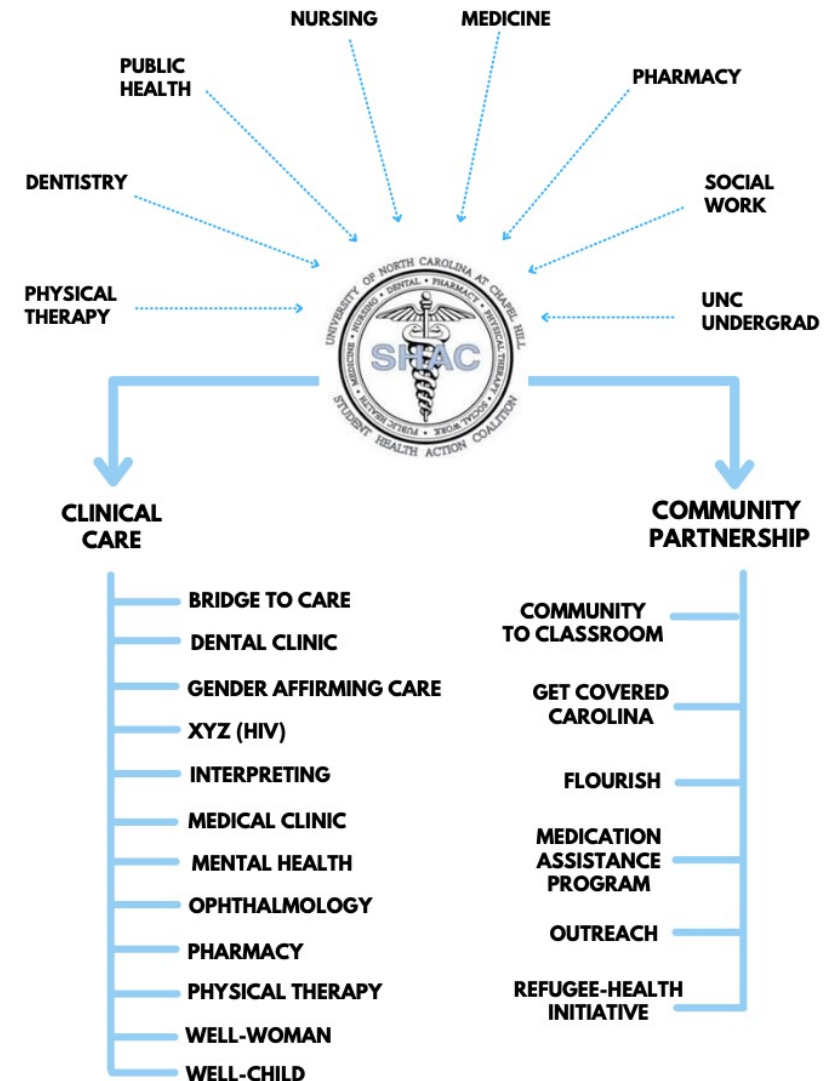
Gender Distribution of Patient Visits



# SHAC - More than the Clinic



- Evolved as a coalition:  
**19** total programs
- 12 departments within the clinic
- Expanded to community programs, strengthening ties in Chapel Hill and Carrboro



# Outreach Program

- In partnership with **UNC's Eshelman School of Pharmacy**
- Services include:
  - Blood pressure & blood sugar measurements
  - Lifestyle modification counseling
  - Medication reconciliation
  - Personalized preventative health plans based on national guidelines



Outreach at St. Thomas  
More Church



Bridge to Care at SHAC



Long-term care at  
Piedmont Health  
Services

# Social Needs Navigators



- Support patients with needs pertaining to:
  - Food security
  - Housing (rent or utility payments, safety)
  - Financial Assistance
  - Mental Health (with subsequent referral)
  - Transportation
  - Insurance
  - Legal concerns

*Every patient who sees our providers also receives screening for social needs support.*



# Gender Affirming Care Clinic

- A safe haven to receive culturally-humble, gender-affirming care
- Services offered:
  - Prescriptions & funding for hormone therapy
    - *70% of all GACC patients are receiving full hormone scholarships (80% of those who have demonstrated need)*
  - General primary care needs
  - Letters of support for surgery
  - Access to other resources or referrals within SHAC and the community





# Gender Affirming Care Clinic Highlight



- New initiatives
- Trainings required for all volunteers prior to serving with SHAC
  - Inclusive language
  - Situational awareness

120 students trained since May 2021

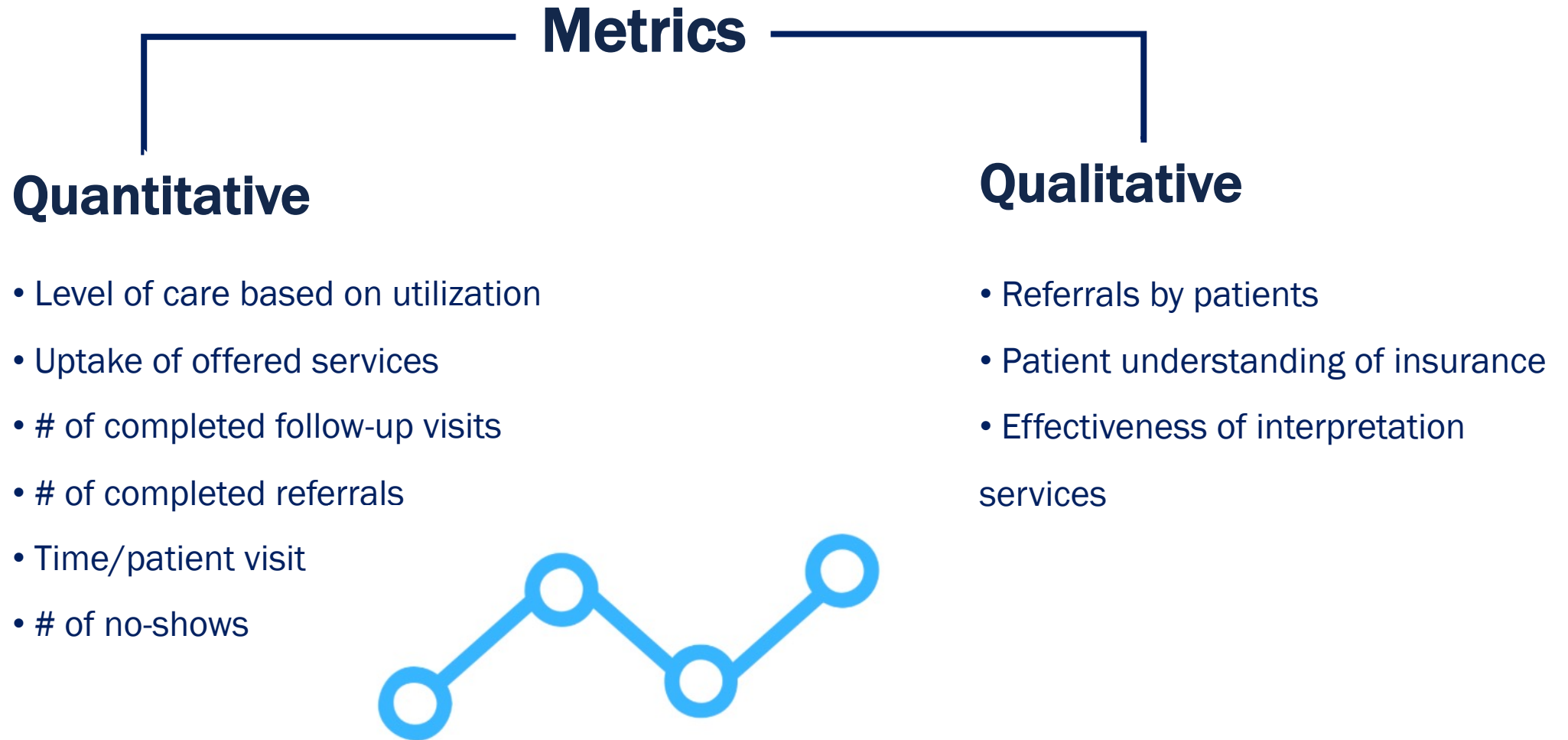




# Quality Management

## In a Resource-Limited Environment

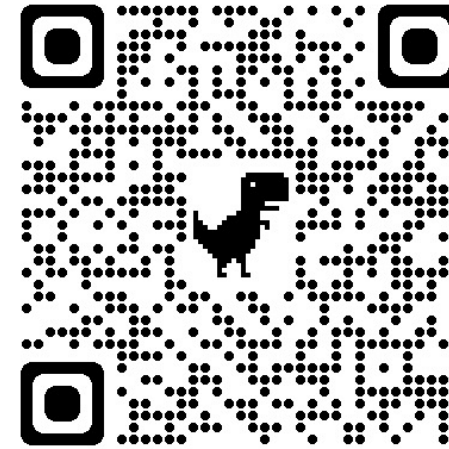
# Quality Management



# Quality Management



[www.med.unc.edu/shac](http://www.med.unc.edu/shac)



Scan this QR code  
with your phone to  
visit our website!





# Reaching Patients

# Focused Marketing Campaign



NCCARE360



Student Health  
Action Coalition  
- SHAC



@unc\_shac



@UNC\_SHAC



UNC

SCHOOL OF  
MEDICINE

# SHAC in the Future

## Looking Ahead



# Future Initiatives



- Syringe Exchange Program
  - Provide safe access for community members using needles
  - Educate community members and volunteers on naloxone use
  - Offer bridging to Medication-Assisted Treatment (MAT)
- Community Advisory Board
  - Strengthen community ties
  - Receive input from community members to improve services offered
  - Listen to and understand diverse ideas from the patients we serve







UNC

**SCHOOL OF  
MEDICINE**